

Tour Code: SBT/SA/

## 3D2N MT. KINABALU EXPLORER

Extend to 31 Mar 19



**Only  
57  
Beds**

### WHY CHOOSE US?

- ❖ Complimentary Two-Ways Airport – City Area Hotel Transfer upon request.
- ❖ Private Tour – Private Transport, Private Mt Guide.
- ❖ No Transport surcharge on late after climb.

### STAY @ KINABALU PARK – LABAN RATA (DORMITORY BASED)

Group Size	1	2 - 3	4 - 8	9 - 14	15 - 25	26...
Standard Rate (Malaysian , Dormitory)	RM 2025	RM 1655	RM 1575	RM 1515	RM 1495	Inquiry Us
Standard Rate (International , Dormitory)	RM 2570	RM 2200	RM 2120	RM 2060	RM 2040	Inquiry Us

### STAY @ PORING – LABAN RATA (DORMITORY BASED)

Group Size	1	2 - 3	4 - 8	9 - 14	15 - 25	26...
Standard Rate (Malaysian , Dormitory)	RM 1960	RM 1590	RM 1510	RM 1450	RM 1435	Inquiry Us
Standard Rate (International , Dormitory)	RM 2410	RM 2040	RM 1960	RM 1900	RM 1885	Inquiry Us

Price Effective as at 31 March 2019 (Climbing Date)

- All Rates are based on per person & Non-Heated dormitory basis.
- Climbers below 16 years old require a separate mountain guide. Each guide is allowed to take a maximum of 2climbers with extra charge RM230 each guide.
- Upgrade for Run of House – any Chalet available in Park (1Night only)  
**Kinabalu Park Accommodation:** Add Rm240 per person Malaysian, Add Rm310 per person for International  
**Poring Accommodation:** Add Rm50 per person Malaysian, Add Rm120 per person for International
- Upgrade to Private Room for Laban Rata  
**Room 1, 2** (2persons in 1room): Add Rm500 per room per night  
**Room 3** (6 person in 1room): Add Rm1500 per room per night

### PACKAGE INCLUDED

Transportation (Return City Area Pick Up Point to Kinabalu Park / Poring Hot Spring) , 2Nights Accommodation as stated (Dormitory based or upgraded), Meals (D1 Dinner, D2 Breakfast, Packed Lunch, Dinner, D3 Early Supper, Breakfast, Lunch) Kinabalu Park Entrance Fee, Climbing Permit, Insurance, Compulsory Mountain Guide Fee, Certificate of Achievement

### PACKAGE EXCLUDED

Air Ticket, Porter Fee, Mountain Guide Overtime Charge, Optional Tipping, Alcoholic Drinks, Any Items Not Mentioned

**SAMPLE ITINERARY**

**Day 1 KOTA KINABALU (KK) / KINABALU PARK HQ (Dinner)**

1230hrs Meet arrival at airport or hotel lobby, proceed to Kinabalu park HQ, The journey takes roughly 1 ½ hour's drive through scenic countryside and beautiful mountain range. A brief stop at Nabalu Market gives you the opportunity to buy local handicrafts and local fruits. On arrival at the Kinabalu National Park –The world Nature Heritage site, enjoy the cool and refreshing mountain air, and have a majestic view of Mount Kinabalu, The mountain will look even more spectacular with a sheer wall of granite towering a few thousand meters from the virgin forest floor and ending in jagged peaks. Free at own leisure or proceed for a guided walk along the nature trails with the park naturalist. While walking, listen to the sounds of the jungle and observe nature's plants, trees, orchids and butterflies. Overnight at the Kinabalu Park accommodation. Dinner provided at Balsam café Restaurant **\*Optional visit to Poring Hot Spring and or Desa Cattle Farm, Subject for extra fee.**

**Day 2 KINABALU PARK HQ / TIMPOHON GATE / LABAN RATA (Breakfast, Packed Lunch, Dinner)**

0630hrs Breakfast at Balsam café collect you packed lunch from the restaurant, after breakfast meet your experience mountain guide at park HQ, a short briefing will make by your mountain guide before you start the journey. You'll then be transferred to starting point – Timpohon Gate – where your journey and quest to the summit of Borneo's highest mountain begins! The trekking will take about 5 to 8 hours to complete depending on individual fitness levels. Upon arriving at 11,000 feet at the Laban rata area, check into the assigned accommodation where you can rest, after chick-in relax and just marvel at the spectacular mountain landscapes , Buffet dinner will serve at Laban Rata Restaurant ( served from 4.30pm until 7Pm) **\*Remember to wear your ID TAG at all times.**

**Day3 LABAN RATA / LOW'S PEAK – SUMMIT OF MOUNT KINABALU / KK (Early Supper, Breakfast, Lunch)**

0200hrs Wake up for early supper and continue ascent to the summit of Mount Kinabalu (4095.2m above sea level). Upon reaching the summit (Low's Peak), This hike further up the mountain would take another 3 hours to complete but you reap what you sow and in this instance, an opportunity to take photographs on the highest point in South East Asia. In clear weather, a spectacular sunrise awaits weary climbers. After such a stunning sunrise view, it is time to descend back down to Laban Rata Restaurant where you will enjoy a well-deserved breakfast, check out and trek back down to Timpohon gate, collect a Certificate of Achievement and feast on Hi-Tea served in a Balsam café in Kinabalu Park before departing back to the city. Transfer back to your Hotel. **\* Lunch will be served at Balsam Cafe (until 1600hrs).**

~ End of Tour ~

**\*\* No Worry for Your Late Descent, We Provide Private Transfer & Our Friendly Staff Will Wait at Kinabalu Park Office from 1430hrs until All Climber Safely Finish the Climb. (Let us know if you request an earlier transfer)**

**THINGS YOU SHOULD PREPARE**

- Waterproof backpack or backpack with raincover
- Comfortable Trekking shoes with good grip
- Trekking stick (complimentary free rental upon request from us)
- Windbreaker / Poncho
- Warm clothing / Long sleeves shirts / change of clothes and socks / small towel
- Head torch / Waterproof hand gloves / winter hat
- Medicine (headache tablets, plasters, personal medicine, deep heat lotion)
- Refillable water bottle (Recommended Thermos)

**THINGS YOU WISH TO BRING**

- Sunblock lotion / Lip gloss
- Insect repellent / Mosquito Oil
- Tissue paper / Toilet roll
- Camera with water proof bag
- Sandals / Slipper
- Plastic Bags

**Additional Info: Hirer Mountain Guide (New Rates Effective from 1st December 2015)**

Destination (Timpohon-Summit-Timpohon)	Number of climber	Fee (RM)
One mountain guide is allowed to take a maximum of five (5) climbers aged 16 years and above.	1-5 (16 years and above) / 1 guide	230.00
One mountain guide is allowed to take a maximum of two (2) climbers aged below 16 years.	1-2 (15 years and below) / 1 guide	230.00
=> Recommended Mt Guide tipping per person per day of RM10		
=> *Separate Mountain Guide require for different category of climber. Exp: Should there have a group of 2climbers of age 15 & 16, 2Mountain Guides needed.		
=> *Climber can request for extra mountain guide. (Subject to available)		
<b>Overtime Charges:</b> Arrive at Timpohon Gate later than 1600hrs, Based on total Mountain Guide in group		RM 15.00 per hour per guide
<b>Option:</b> Porter Fee (Timpohon – Laban Rata – Timpohon)		RM 13.00 per KG (Min 10kg)

### **WARMEST SUGGEST / REMINDER FROM US**

- It is advisable to book this tour six months before actual/expected date of climbing and or before booking for your flight ticket to avoid disappointment. Due to its popularity, there are usually limited accommodation at the Panar Laban Rest House Area, where climbers are required to stay overnight before an early morning ascent to the peak on the next day.
- We do not recommend you to catch your flight on the same day of Mountain climb due to risk of delay causes by injuries, bad weather and others.
- Mountain Climb activity will take time for minimum 2D1N, a minimum of 4D3N Sabah Trip is recommended.
- Private transportation with pick up & drop off from your choice of hotel provided, please advise us your location as soon as possible.
- Original Passport / Mykad for all climbers require to provide upon confirmation to smoother the registration procedure. Please refer to **SPECIAL NOTE FROM SUTERA SANCTUARY LODGES.**
- Original Passport / Mykad for all climbers require bringing along for verification purpose upon registration at Kinabalu Park office.

### **SPECIAL NOTE FROM SABAH PARK**

It is recommended that all climbers should have themselves medically checked before attempting any mountain climb. If you have a history of suffering from the following ailments, it is highly recommend that you should refrain from climbing: Hypertension, Diabetes, Palpitation, Arthritis, Heart disease, severe anemia, Peptic ulcers, Epileptic fits, Obesity (overweight), Chronic asthma, Muscular cramps, Hepatitis (jaundice); or any other disease which may hamper the climber.

### **SPECIAL NOTE FROM SUTERA SANCTUARY LODGES**

In compliance with the Personal Data Protection Act 2010 (PDPA), SSL requires all guests to produce their identity cards or valid passports upon check-in. Non-Malaysian nationalities must produce their valid international passports upon check-in. To facilitate a smoother check-in process for your group, please provide us with a copy of all climber 2sides identity cards or 2pages valid passports upon confirmation for us to enter guests' details into our system. The original documents will be required to be presented at the registration desk for verification purposes against the data in our system. A similar requirement applies to Sabah Parks, agents are required to submit the climbers' form with a copy of their identity cards or valid passports. Rest assured that SSL will only collect the relevant and required information.

### **IMPORTANT NOTICE**

Due to an unexpected technical problem at Timpohon Gate Power Station, we are currently experiencing electricity failure at Laban Rata. All efforts are on the way to rectify this problem. There will be no electricity supply until further notice. However, there are basic lightings which are powered by mini gen set. Hot shower and room heater are not available during this period. Any inconvenience caused is much regretted.

SANCTUARY BORNEO TRAVEL AGENCY SDN BHD provide service, responsibility & duty based on the Terms & Conditions (T&C) as mentioned below.

The submission of the inquiry / booking form shall be deemed to constitute the acceptance of the Booking Terms and Conditions by YOU (Organizer) and your group member; and shall be an undertaking that YOU have the authority to act for and on behalf of the persons named on the Booking Form for the travel and tour services. The form may be submitted via email, fax, short message service (SMS) and social media ((Facebook, Weibo, WeChat,Whatsap) Private Messages (PM). Referring to the T&C as below, "Guest" hereby refers to YOU (Organizer) and your group member.

### **Mount Kinabalu Climb Booking Terms & Conditions, Any items not mentioned will refer to the General T&C**

1. The package availability is limited to available climbing permits and accommodation; it's advisable to make reservation at least 30days prior to departure.
2. Non Refundable & Non Transferable Guarantee Deposit of **RM500 per person** & a full Climber Detail Form (Climber Full Name, IC no or Passport No, Nationality) is require to be submitted upon inquiry. Booking for the Mt Climbing package are subject to availability and the guarantee deposit is for Guest to guarantee their interest in the event the climb is available. If the package is not available on the proposed booking date, the deposit will be refunded in full.
3. Once booking confirmed, **50% of tour fee** (after deduction of the guarantee deposit Rm500 per person) is require to settle within **3Working Days** from the date of confirmation issued. The balance payment is **then** to be made at least **60 days before** the date of climb.
4. Full payment for any booking less than **60 days** from the date of arrival is required in full within 3Working Days from the date of confirmation issued.
5. Should the **guest not** settle the payment on time, we reserved the right to cancel the booking without any announcement, and the mountain climb slot will open for other waiting list guest.
6. **\*Special Amendment Policy:** Mountain Climb Package does not accept change date, change date consider cancel booking.
7. **\* Special Cancellation Policy:** Should you wish to cancel your booking once it has been confirmed, any fees paid are non refundable.
8. We do not recommend you to catch your flight on the same day that you descend the mountain due to possible delay from injuries, tiredness and/or bad weather and traffic conditions.



## SANCTUARY BORNEO TRAVEL AGENCY SDN BHD

(KKKP No: 3998) (Co No: 649472-a) (GST Reg No: 001190240256)

D4-6B, 4TH FLOOR, BLOCK D, PLAZA TANJUNG ARU,

JLN MAT SALLEH, 88300 KOTA KINABALU, SABAH, MALAYSIA

Tel: 088-270672, 270673 Fax: 088-265892

Website: [www.sanctuaryborneo.com](http://www.sanctuaryborneo.com) Email: [sanctuaryborneo@gmail.com](mailto:sanctuaryborneo@gmail.com)

### General Terms & Conditions

1. Package validity until 31/03/2019.
2. All the rates are quote in RINGGIT MALAYSIA and per person based, quotation based on city area hotel pick up.
3. Once booking confirmed, **30% of Tour fee** is require to settle within **3Working Days** from the date of confirmation issued. The balance payment to be made at least **30 days** before the date of arrival.
4. Amendment Policy: An amendment fee of Rm30 will be charged for any amendments after the confirmation issued & payment done, except where this involves additional days, tours, number of rooms, or number of people booked. Cancellation of any services in whole or in part is subject to the said cancellation policy.
5. Cancellation Policy: Should you wish to cancel your booking once it has been confirmed, we will collect 10% of tour fee as administrative fee; cancel make less than 7days will deduct 50% of tour fee; cancel make less than 3days full cancellation charged. If the product relate with 3<sup>rd</sup> party service (Air Ticket, Accommodation, Mount Climbing & etc) will require to refer back to 3<sup>rd</sup> party Terms & Conditions & our side will still collect an extra 10% of tour fee as administrative fee.
6. No refund is available for cancellation after the tour has commenced, ground transportation or any other services.
7. Without Your (Organizer) approval / notice, Our Company will not discuss the arrangement / adjustment / amendment with your group member / 3<sup>rd</sup> party. Should there is any adjustment / amendment; it is require to inform our office team through email for both side to keep well record. All amendment requests are subject to reconfirmation and availability.
8. The final confirmed tour and any special request will only valid if it is mentioned in the confirmation.
9. Any item not mentioned in the Package included is not under the quotation, this kind of item such as airfare, excess baggage charges, baggage fee, Visa and other travelling document fees, video/camera fee, personal needs (toiletries, medicine & etc), personal belonging, meals, hotel and tour not mentioned, personal insurance, Tips and etc.
10. Our provided service and quotation based on minimum 2adults, single traveller cost will be a different quote. For a single traveller, we may charge YOU based on minimum 2adults price if there are other guests joining in on the Sit in Coach tour, or else an additional 50% tour fee will be incurred. Any single supplementary charge will pay by guest as well.
11. Sample Itinerary for reference only, actual timing and schedule arrangement will depends to current situation. Our company will consider guest safety & benefit as a first priority and we reserve the right to adjust the schedule without pre-inform. Should they require to replace by other tours, we will recommend the nearest standard price package as selection. We will try our best to minimize the changes. Any changes of tour arrangement, we will not issue any refund, comprehensive and responsibility causes.
12. We will not responsible with any loss of property, injured and any unexpected risk. All guest used company service will also act as agreed any risk causes will bear by own.
13. The organizer has the sole and absolute discretion to cancel or shorten their duration of any tour in event of force injury, hostilities, accident or other circumstance beyond the control of the organizer which render unnecessary in the organizer reasonable opinion that such step to be taken.
14. Our company had purchased Professional Indemnity & Public Liability Insurance, our chauffeur drive are insured with comprehensive motor vehicle insurance. It is advisable to purchase own travel insurance once travel trip confirmed, this is to ensure you will receive compensation from flight delay, lost baggage, and any unexpected risk.
15. Our Company Banking Detail as below:

#### LO / Cheque : Sanctuary Borneo Travel Agency Sdn Bhd, Kota Kinabalu

##### BANKING DETAIL 1

Bank Name : Public Bank Berhad  
Bank Branch : City Parade, Centre Point, Kota Kinabalu

Bank Account No. : **3130900312**

Bank SHIFT CODE : PBBEMYKL

##### BANKING DETAIL 2

Bank Name : Maybank Berhad  
Bank Branch : Lintas Square, Kota Kinabalu

Bank Account No. : **510198671285**

Bank SHIFT CODE : MBBEMYKLIN

##### BANKING DETAIL 3

Bank Name : CIMB Bank Berhad  
Bank Branch : API-API CENTRE, Kota Kinabalu

Bank Account No. : **8007024714**

Bank SHIFT CODE : CIBBMYKL

- Any Local and or Oversea Bank Charges will bear by clients.
- Tour Package Price subject to 2.8% charge for credit card by Molpay.
- Please email or fax us a copy of the payment slip once completed.

团号: SBT/SA

## 3天2夜探索京那巴鲁山之旅



每日仅有  
57 床位

### 为什么选择我们?

- ❖ 免费提供 2 程机场 - 市区酒店接送。(请自行提供航班资料)
- ❖ 私人包团 - 私人交通、私人登山导游。
- ❖ 延迟结束登山时间不征收额外交通费。

### 住宿 @ 神山公园 - 拉班拉达山屋 (通铺式)

团体人数	1	2 - 3	4 - 8	9 - 14	15 - 25	26...
标准价格 (马来西亚公民, 通铺式)	马币 2025	马币 1655	马币 1575	马币 1515	马币 1495	询问我们
标准价格 (外籍公民, 通铺式)	马币 2570	马币 2200	马币 2120	马币 2060	马币 2040	询问我们

### 住宿 @ 波令温泉区 - 拉班拉达山屋 (通铺式)

团体人数	1	2 - 3	4 - 8	9 - 14	15 - 25	26...
标准价格 (马来西亚公民, 通铺式)	马币 1960	马币 1590	马币 1510	马币 1450	马币 1435	询问我们
标准价格 (外籍公民, 通铺式)	马币 2410	马币 2040	马币 1960	马币 1900	马币 1885	询问我们

价格有效期至2019年3月31日 (登山日期)

- 以上价格以每位及无暖气通铺式床位为计算单位。  
所有年纪介于 16 岁以下的登山客必须由个别登山向导带领。每位登山向导每次最多仅能带领 2 位, 额外收费每位登山向导马币 230。
- 升级至园区内渡假村住宿 - 不限房型 (1 晚住宿)  
神山公园住宿 - 马来西亚公民附加费每人马币 240, 外籍公民附加费每人马币 310  
波令温泉区住宿 - 马来西亚公民附加费每人马币 50, 外籍公民附加费每人马币 120
- 升级拉班拉达暖气私人房附加费: 1/2 号房 (双人房) - 每间每晚马币 500, 3 号房 (6 人房) - 每间每晚马币 1500。

**配套包含:** 所述交通 (亚庇市区出发 - 神山公园 / 波令温泉), 2 晚自选住宿 (通铺式), 餐饮 (第 1 天晚餐, 第 2 天早餐、便当午餐、晚餐, 第 3 天凌晨茶点、早餐、午餐), 神山公园入门票, 登山准证, 保险费, 登山向导费, 登山证书

**配套不包含:** 机票, 挑夫费, 登山导游超时费, 小费, 酒精饮品, 任何没有提及的事物

**参考行程**

- 第1天 亚庇 / 神山公园总部 – Kinabalu Park (含晚餐) \*可要求前往波令温泉牧牛场一日游, 或有额外收费。**
- 1230 时 在酒店大厅会合, 前往神山公园总部。沿途经过风景明媚的山谷村庄和观赏克拉克山脉全景。途中停留纳巴鲁市集歇息及购买当地纪念品。
- 1430 时 在神山公园总部办理入住与登山手续。在渡假村自由活动及享用晚餐。
- 第2天 丁波舍起点 / 半山住宿 (含早餐、便当午餐、晚餐) \*登山时记得带着登山证。**
- 0630 时 在Balsam餐厅享用早餐及领取便当午餐。前往前台办理退房手续并与登山向导会面。
- 0730 时 乘坐园内接驳车到登山起点-丁波舍闸门。
- 0830 时 登山向导讲解登山注意事项, 展开第一段约4-6小时的徒步登山路程。
- 1530 时 抵达半山住宿, 登记入住预定注明之小舍。
- 1630 时 在拉班拉达餐厅享用晚餐。(供应时间: 1630时-1900时) 余下时间, 您可自由活动、休息。
- 第3天 半山住宿 / 罗氏峰 – 京那巴鲁山山峰 / 亚庇 (凌晨茶点、早餐、午餐)**
- 0200 时 梳洗及享用茶点。准备第二段攻顶路程, 征服京那巴鲁山山峰 (海拔4095.2m)。
- 0500 时 在东南亚第1高峰拍下“到此一游”的证明。晴朗的天气下, 绚丽的日出等待着每位疲惫的登山者观。
- 0600 时 回程拉班拉达宿舍享用早餐及办理退房手续 (最迟10:00前退房, 否则会有预时退房费)。
- 1000 时 下山至丁波舍闸门, 乘坐园内承接车至神山公园总部。在 Balsam Café 享用午餐。(供应时间至16:00)
- 1430 时 回程亚庇市中心。
- 1600 时 抵达亚庇市中心。

~ 结束旅程 ~

**\*\*无需担忧无法按时结束登山活动, 我们提供的私人交通 & 亲切的同事将从下午 2:30 开始在神山公园总部耐心等待您的到来。(如果您需要更早的交通安排也可以联系我们要求)**

**必备用品:**

- 防水背包或背包雨盖
- 舒适及防滑的登山鞋
- 登山杖 (与我们要求免租金登山棍)
- 风衣、雨披
- 保暖衣物、长袖衣、额外衣物及袜子、小毛巾
- 头灯、防水手套、防寒帽
- 药物 (头痛药, 胶布, 私人药物, 松筋药膏)
- 可填充水瓶 (建议: 保温瓶)

**额外物品**

- 防晒膏、护唇膏
- 防蚊水
- 纸巾、厕纸
- 照相机及防水袋
- 凉鞋、拖鞋
- 塑料袋

**额外资讯: 雇用登山导游 (新价格由2015年12月1日生效)**

路径/目的地 (丁波舍-攻顶-丁波舍)	登山者人数	收费 (马币)
1 位登山导游被允许协助最多 5 位 (16 岁及以上) 的登山者。	1-5 位 (16 岁及以上) / 1 位向导	230.00
1 位登山导游被允许协助最多 2 位 (15 岁及以下) 的登山者。	1-2 位 (15 岁及以下) / 1 位向导	230.00
=> 建议登山向导小费, 每人每天马币 10。		
=> *若 1 个团体中有 2 组不同年龄层的登山客, 则需雇用至少 2 位登山导游。例子: 若 1 组中有 2 位登山客 (年龄分别为 15 岁 & 16 岁), 需雇用至少 2 位登山向导。		
=> *登山客可以要求额外的登山向导。(先到先得)		
<b>超时收费:</b> 登山客须在 1600 时前抵达丁波舍, 否则将依据整团雇用向导数量计算收费。	每小时/每位向导马币 15.00	
<b>自由选项:</b> 挑夫费 (丁波舍 – 拉班拉达 – 丁波舍)	每公斤马币 13.00 (最少 10 公斤)	

### 我们的建议:

- 我们建议你在登山日期前6个月开始预订登山位子。若此次的旅程是专程为登山而来，我们强烈建议您在确认登山位子后才预定机票，这是因为所有登山客被指定住宿一晚的半山住宿非常有限。
- 我们不建议你安排往返的机票日期与登山日期相同，登山活动或因受伤、气候欠佳等因素延误下山时间。
- 攀登神山活动基本需要2天1夜，我们建议参与者安排至少4天3夜的沙巴之旅。
- 我们将提供单独包团/私人车辆服务，请提供我们你的住宿名字/地址方便我们接送。
- 根据 **SUTERA SANCTUARY LODGES(SSL)特别注明**，成功预订登山配套者需提供所有登山者的护照/身份证证件版本以方便登记手续。
- 所有登山者在神山公园总部登记时需准备护照/身份证证件作为审核用途。

### 沙巴公园保护局之友善提醒:

我们在此建议各位登山者在登山前做好个人身体检查。若您曾患有以下病症，我们强烈建议您避免参与登山之旅：高血压、糖尿病、心悸、关节炎、心脏病、严重贫血、消化性溃疡、癫痫发作、肥胖（超重）、慢性哮喘、肌肉痉挛、肝炎（黄疸）或任何其他影响您登山状态的疾病。

### 重要事项:

由于拉班拉达的电力出现故障，所以在这期间都不提供热水淋浴和暖气机，直到另行通知。不过，也有基本的照明设备供应。若造成任何不便，我们深表歉意。

### **SUTERA SANCTUARY LODGES(SSL)特别注明**

依照2010年的个人数据保护法（PDPA），SSL要求所有客人在入住时要出示身份证或有效护照。非马来西亚国籍，必须在入住时出示有效的国际护照。为了提升登记入住手续效率，行团前请向我们提供所有登山者的证件（2侧身份证或经确认2页的有效护照副本，）以便我们输入有关客人的资料。登记时所有登山者需准备正本护照/身份证证件作为审核用途。沙巴公园将同样要求每位登山者准备护照/身份证证件，旅行社必须在行团前准备有关的名单&证件影印版。请放心，SSL只收集相关和所需的信息。

婆羅洲樂園旅遊有限公司提供的服务、责任与义务是按照以下注明的条款&条规。当您（主办者）把询问表格/预订表格透过电邮、电话、简讯、社交媒体（面子书、微博、微信、Whatsapp...）等发给我们，表示您（主办者）&您的伙伴已阅读及同意于本公司的条款&条规，也表示您（主办者）有权限代表您的旅游团队决定一切的旅游安排事项。在以下的条款&条规中，“旅客”是指主办者及全部的旅游伙伴。

### 预定攀登京那巴鲁山之条规（未提及之事项以基本条款&条规为准）

1. 攀登京那巴鲁山（神山）的名额有限，因此我们建议客人至少 30 天前询问预订。
2. 欲查询登山位子，需填写并提交完整的登山者名单&缴付每人 **马币 500** 不退还&不转让之保证金。所有的预定成功与否需视情况而定，若我们无法获得位子保证金将 **全额退还**。
3. 登山位子一经确认，客人需于获得确认单 **3 天内**缴付扣除马币 500 保证金后的 **50%团费**。剩下的团费须在旅行团出发的 **60 天前付清**。
4. 若询问/预定时与出发日期相隔少于 60 天，位子一经确认需于获得确认单 3 天内缴付 100%团费。
5. 若客户没有符合付款规定，我们有权在无需通知的情况下取消预定，并且把登山位子开放给其他询问者。
6. **\*特别修订预约政策：登山配套不接受更改日期、更改日期视为取消预约。**
7. **\*特别取消事宜：若你欲取消任何已确认之预定，所缴付之团费将不被退还。**
8. 我们不建议您把来回航班日期安排在与登山同一天以避免因交通状况、天气等因素导致误时。

### 基本条款&条规

1. 配套有效期至 2019 年 3 月 31 日。
2. 所有配套之价格以马来西亚令吉（RM）及每人为单位报价，报价基于市区酒店。
3. 预订一经确认，客人需于获得确认单 3 天内缴付 30%的团费，剩下的团费须在旅行团出发的 30 天前付清。
4. 修订预约政策：若客户在缴付费用后要修订配套，每一次及每一项修订需缴付最少马币 30 的手续费，除非其涉及增加旅游天数、配套、酒店房间数量参与餐团人数。反之减少则需依据所诉之取消政策。

5. 取消政策: 欲取消已完成预订程序的服务, 本公司将征收 10% 团费的手续费; 少于 7 天取消将扣取 50% 的团费; 少于 3 个工作日取消将扣取全额团费。若配套牵涉第三方的服务 (如机票、住宿、登山等) 则需依照根据第三方定下的取消政策, 另外需付 10% 的手续费。
6. 退款政策: 在预订的旅游日期当天或服务开始作业后, 任何未使用服务、旅客自行放弃、NO-SHOW 为由而向本公司索取退款皆不被受理。
7. 未经您 (主办者) 的允许/通知, 本公司将不会与您 (主办者) 以外的旅游团队成员 (第三方) 洽谈任何旅游安排事项的更改/调整。若有任何修订预约/取消/退款事宜, 请透过电邮发给我们作为记录用途, 任何更改需获得重新确认。
8. 特别要求: 最终确认的预订项目及旅客的特别要求唯有被列入预订确认单中才算正式确认。
9. 没有被列入配套的事项都没有包含在配套报价里, 这些不被包含的项目包含了机票及机场税 (国内外航班)、行李超重费、购买托运重量、办理旅游证件与签证费、摄影机收费、个人需要 (沐浴用品、药物等)、个人物品 (手机、相机等)、不包含之餐食、酒精饮料、个人保险、纪念品、提供给执行人员之小费等。
10. 公司的服务均以至少 2 位成人的定价方针, 单独旅行者的费用另行计算: 若有其他顾客参与相同配套, 本公司将以 2 人成团的价格收费。否则一日游配套将收取额外 50% 团费, 旅客也许缴付任何的单房差价。
11. 行程仅供参考, 实际时间与行程编排将因当时情况而定 (如航班延误、天气、活动等无法控制之因素)。本公司以旅客的安全着想和最佳利益为前提, 我们有权在未经通知的情况下调整行程编排/次序。若需要更换/替代行程, 我们会以标准价格寻找相近价格的供选择替换。本公司尽量将变动减到最低。不论因任何因素调整行程, 本公司将不提供任何退款、无需缴付赔偿金及不承担任何变动后的成果。
12. 本公司将不会承担任何物件遗失损坏、自身损伤或不可预测的因素造成的任何责任。所有参加本公司安排的旅游配套的客户需要明确同意其使用本公司服务所存在的财物或自身损伤之风险均有自己承担。
13. 若确认单 (预订的行程) 因不可控制之因素被迫取消或提前终止, 本公司将不会承担任何责任。不可控制之因素是指当发生的情况是不可预见、不可躲避、不可克服 (不限于战争、暴动、劳资纠纷、自然现象、政府行动等)
14. 本公司已购买职业责任保险 & 公众责任保险, 我们的车队均有投保商用一号保险。我们建议你于确认旅程/预定配套后自行购买旅游保险, 以保障航班延误、行李损失、因无法预计/控制之因素取消行程等风险造成之损失赔偿
15. 公司银行户口资料:

<b>LO / Cheque : Sanctuary Borneo Travel Agency Sdn Bhd, Kota Kinabalu</b>		
<b><u>BANKING DETAIL 1</u></b> Bank Name : Public Bank Berhad Bank Branch : City Parade, Centre Point, Kota Kinabalu Bank Account No. : <b>3130900312</b> Bank SHIFT CODE : PBBEMYKL	<b><u>BANKING DETAIL 2</u></b> Bank Name : Maybank Berhad Bank Branch : Lintas Square, Kota Kinabalu Bank Account No. : <b>510198671285</b> Bank SHIFT CODE : MBBEMYKLIN	<b><u>BANKING DETAIL 3</u></b> Bank Name : CIMB Bank Berhad Bank Branch : API-API CENTRE, Kota Kinabalu Bank Account No. : <b>8007024714</b> Bank SHIFT CODE : CIBBMYKL

- 任何当地及/或海外银行手续费用将由客人承担
- 按照配套中注明之团费, 以网上信用卡付款需付 2.8% 手续费。
- 完成付款后请将付款证明电邮或传真给。